

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:) Docket No.: 06/220-0313100
Michael ZIRNGIBL et al.) Confirmation No.: 5280
Serial No.: 09/455,534) Examiner: Gerald Gauthier
Filed: December 7, 1999) Group Art Unit: 2614
	ATION AND AUTOMATIC DEPLOYMENT OF ERACTIVE VOICE SERVICES WITH INTEGRATED INBOUND

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

AND OUTBOUND VOICE SERVICES

Sir:

Pursuant to the duty of disclosure under 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicants hereby make of record in the above-identified application the document listed on the attached Form PTO-1449.

Applicants reserve the right to establish the patentability of the claimed invention over the information provided herewith, and/or to prove that this information may not be prior art, and/or to prove that this information may not be enabling for the teachings purportedly offered.

This Supplemental Information Disclosure Statement is being filed within three months of the filing date of a national application other than a continued prosecution application under 37 C.F.R. §1.53(d), or within three months of the date of entry of the national stage as set forth in 37 C.F.R. §1.491 in an international application, or before the

Serial No. 09/455,534 Docket No.: 067220-0313100

mailing date of a first Office Action on the merits, or before the mailing date of a first Office Action after the filing of a request for continued examination under 37 C.F.R. §1.114. No certification or fee is required. 37 C.F.R. §1.97(b).

It is respectfully requested that the Examiner initial and return a copy of the enclosed PTO-1449.

Respectfully submitted,

PILLSBURY WINTHROP SHAW PITTMAN LLP

Customer No. 00909

Bradford C. Blaiso Registration No.: 47,429

P. O. Box 10500

McLean, Virginia 22102 Telephone: (703) 770-7900

Telefax: (703) 770-7901

Dated: November 29, 2006

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INFORMATION DISCLOSURE CITATION IN AN APPLICATION

Docket Number	Application Number			
067220-0313100	09/455,534			
Applicant(s)				
Michael ZIRNGIBL et al.				
Filing Date	Group Art Unit			
December 7, 1999	2614			

Form PTO-1449

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	REF	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATI
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FOREIGN PATENT DOCUMENTS

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	REF	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	YES	NO
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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

-	Α	Copy of September 29, 2006 Final Office Action in co-pending, commonly-assigned U.S. Patent Application Serial No. 11/005,507 (filed December 7, 2004), in the name of Michael ZIRNGIBL et al.
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EXA	MIN	11.1

DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.